



## Lakewood National Golf Club - Weekly Update

Friday, March 4th, 2022

Please see below the brief community updates, current completed projects and pending maintenance items for this week. This article is updated every Friday with new information on the happenings from the current week.

### Administration

1. Updated community website.
2. Compiled, edited, and eBlasted weekly community newsletter.
3. Fielded numerous phone calls and emails from new, current, and upcoming residents.
4. Assisted residents with their ARC requests.
5. Submitted 5 ARC requests.
6. Continued to update credit cards and collect December EZPay payments that were declined.
7. Processed 28 new owner packets.
8. 3 new closing notice.
9. Received 14 new/updated Estoppel.
10. Processed 40 transfer/tenant applications for March 1st.
11. Issued 48 transponders.
12. Issued 70 membership cards.

### Landscape

1. On the walk with Artistree, the advised for two cabbage palms to be replaced. Sent in request to get that accomplished.

### Fitness

1. Working to get quote on better gym servicing companies to offer maintenance on equipment.
2. Planning to have carpet cleaned in gym soon.
3. Routine one-on-one training fitness center orientations and assessments, creating and revising training plans, cleaning equipment, restocking disinfectants, updating Salix, selling class passes etc.

### Racquet Sports

1. Gary and Nate were able to meet with the leaders of the ladies tennis teams and work on a solution for some team issues.
2. Tom and John are working on pickleball court 2 issues with perimeter of asphalt.
3. Gary working on St. Patrick's pickleball event on March 17<sup>th</sup>.
4. Teams and activity levels for both tennis and pickleball are at an all-time high, and staff have been excellent at keeping things running smoothly.

### Food and Beverage

1. Olivia, a new server, started this week. She has been very good, and is catching on to the 'ins-and-outs' of Lakewood National.
2. After trying multiple options, we have successfully discouraged bee activity at the tiki bar.
3. Still searching for a Sous chef and an assistant food and beverage manager.
4. We are working on bringing a new menu to the tiki bar.



#### Maintenance

1. Began deep cleaning aerobics room A. The floors needed some attention, and the back storage room had clutter.
2. Checked on the ice and water machine on the back nine of piper. Machine is working, but not at 100%. We will revisit it next Monday to see if there has been progress and it just needs a break.
3. The soda gun in the tiki bar was leaking, so had to call coke out to take a look. They replaced the entire gun, and said that there is a chance that the leaky gun was the problem of the lights under the bar burning out.
4. Received the 40 new chairs for around the pool.
5. Began the process of cleaning the grease dripped on the tiles around the pool. Will need to get more heavy duty cleaner, and a very firm wire brush.

#### Violations

1. Four new violations were issued.

We appreciate your continued support, and if you have any questions, concerns, or suggestions, please feel free to reach out to us at any time.

Respectfully,

**Noah Riffle**

*Club Operations Manager*

Lakewood National Golf Club

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