



NATIONAL NEWS

General Information / Tiki

COVID-19:

As so many of us start to adjust our daily routines, we want you to assure you that we're committed to doing everything we can to ensure the safety of our Residents and team members and continue to provide you the outstanding caring service you've come to expect at Lakewood National.

Our administrative offices will remain staffed but closed, only emergency appointments will be available through calling 941-777-7011. Pools will remain open; poolside seating will be staggered and limited. Utopia Spa will be closed until further notice.

In addition to the steps we're already taking to emphasize food safety and sanitization procedures, we're focused on serving you safely through the following measures:

- We will be using single-use condiments and plastic utensils only.
- When dining in, we will limit seating to four to a table.
- Seating will be staggered to ensure that seated parties are separated by a distance of at least six feet.
- We will limit seating capacity to 50% in accordance to the government mandate.

We are also encouraging Residents to take advantage of ordering items to go.

- To place an order, please call 941-777-7012 to reach the restaurant..
- When placing an order, Credit Card info and/or member number and cell phone number must be provided over the phone.
- Orders will be charged accordingly and a receipt available to be signed when food items are picked up.
- **There will be no cash transactions until further notice.**
- All take-out items can be picked up at the Turn window between 8AM – 4PM and the bar from 4PM-8PM.
- Please stay in your car until your order is ready; we will call you when your pickup order is ready.

This procedure is in place to protect the health and safety of both you and the staff. We sincerely appreciate your cooperation and hope you still support the operation by ordering take-out.

Todd Van Meer

GM / Director of Golf

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Shawna Frank

Assistant General Manager

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NATIONAL NEWS

Tiki Continued...

New Assistant Food & Beverage Manager –

We are delighted to announce that we have hired an Assistant Food & Beverage Manager, Kristin Hickey.

Kristin is a native Floridian, with a passion for the Food and Beverage Industry. She has 11 years in the industry with hotel, restaurant, and recreational experience.

She is a recent 2018 graduate from University of South Florida in Hospitality & Tourism Management. She is always eager to keep learning and growing in the industry. She has completed her introductory sommelier course with the Court of Master Sommeliers. Also the 2019 Marriot Rays of Excellence winner.

Kristin is an avid outdoors enthusiast from hiking, water sports, air boating, and most of all taking her Weimaraner with her everywhere. She is always on the go and loves adventures with her family and friends.



Welcome to the Lakewood National community Kristin!

Welcome

James Murdock

F&B Manager

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Kristin Hickey

Assistant F&B Manager

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NATIONAL NEWS

Community Information

Meeting Recaps

The links did not work for some Member's last week. Please see the email for the link to read a recap of the meetings.

Maintenance Items

- The men's pool house restroom stalls drywall repair was painted and completed this week. Very nice work from our maintenance man.
- New "No Parking" signs were added to the Amenity Center dumpster gate and adjacent curbing. Please make sure you do not park in front of the dumpster gates or along the curbing near the front of the dumpster. If the Waste Management trucks cannot access the dumpster they will skip the pickup and cause a trash backup. Thank you for your awareness.
- A replacement Sylvester Palm tree has been ordered for near the front entrance of the golf shop. The palm is struggling and needs to be replaced.
- A TV channel guide was created for Fitness room TV's and equipment. You can now go straight to your favorite news channel or Soap Opera show while you work out!
- A new outdoor clock purchase and installed for the outside Jacuzzi area.
- A new large clock has been purchased and installed for the outside of the amenity building, facing the pool. Don't be late!
- A new bike rack has been purchased for the golf shop area. The concrete pad was poured today. The rack will be built and installed next week.

Amenity Center Locker Room Reminder

There have been several cases where lots of water have been left on the floor. Please make sure that all Members and guest using the Amenity Center locker room showers that each user please dry off completely inside the shower area. Hooks are in place to hang towels and new benches were installed to make the shower areas more user friendly.

Keith Wilking

CAM

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Courtney Dalton

Administrative Assistant

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NATIONAL NEWS

Community Info Continued...





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Golf

Lakewood National will adjust daily Golf operations under following “touchless” guidelines until further notice:

- All transactions will be by credit card or member charge. Operations will be cashless until further notice.
- If paying by credit card, the player will swipe his or her own credit card (similar to Publix, etc.). The member and/or guest and staff will have restricted interaction during payment process.
- A maximum of 10 persons (including staff) will be allowed in golf shop at any one time.
- Bag drop and club cleaning services will be suspended during this time.
- Players will load their own clubs on carts and then back into cars
- Staff members will sanitize bag drop area twice an hour
- All carts will be sanitized when returned after play and prior to restaging for next groups play
- Starters will all maintain 6 foot radius from groups when organizing play off the first tee
- All players will be advised to leave flagsticks in the hole. Cup will be raised eliminating need to tend to or remove flag stick.
- All rakes will be removed from the golf course
- Sand bunkers will be raked in the morning and by Rangers throughout the day.
- Flag sticks will be sanitized daily
- Bag stands and benches will be removed from the practice areas
- Driving range stations will be set up with 6 feet between each station
- All golf instruction will be suspended
- All cups and straws will be removed. Water stations will be removed and ice/water machines will be disconnected. Members and guests will be encouraged to bring their own pre-filled water bottles.

Mike McClellan, PGA

Head Golf Professional

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Brian Sikkema, PGA

First Assist Golf Pro

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NATIONAL NEWS

Fitness

All fitness facilities and gathering rooms are closed until further notice. This includes: Aerobics Rooms and Lockers Rooms at the Amenity Center.

ADAPTING TO OUR CIRCUMSTANCES: FITNESS WHEN GYMS ARE CLOSED

In the midst of a viral pandemic, many businesses are closed down, including fitness centers and group fitness studios. This is quite the nightmare for fitness enthusiasts and athletes of any sort. But that doesn't mean it's time to excuse yourself from activity. To the contrary; it's time to get a bit creative and learn to move no matter where you are. Indeed, it's the perfect time to get outside!



Sabina Hart

Fitness Director

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Racquet Sports

Lessons/Clinics - All racquet sports instruction (tennis and pickleball) is cancelled, until further notice.

Water - Water stations will be removed and ice/water machines will be disconnected. Members and guests will be encouraged to bring their own pre-filled water bottles.

Seating - All the tables and chairs for the safety of everybody. You may want to bring your own personal chair from home, but must remain in small groups and 6ft apart is recommended.

Tennis Pro Shop - We will NOT be accepting cash at this time, and the members will swipe their own credit card so that the staff does not have contact with the monies.

Bocce - Bocce play, the bocce balls are now stored in the tennis shop, so you can pick them up in the tennis shop, and we will make sure to sanitize the balls before and after usage.

Ball Machine - For the ball machine usage, please be mindful of the following:

- Make sure you pay the fees in the pro shop before you use the machine
- Use the treadblaster to clean your shoes if you are coming from the clay courts to the machine court
- Only use the on/off switch at the gate entrance, do NOT use the on/off switch on the ball machine itself
- Do not put extra tennis balls in the machine; if there are more than 65 balls in the machine, the belt has a great chance to come off from the extra pressure up the elevator
- Make sure all the balls are returned in the machine before you turn the switch by the gate off when you exit
- Leave the remote in the green box when you leave the court
- Lock the court when you leave (please get the new code from the pro shop)
- Cover the machine if you are the last one for the day or if there is a chance of inclement weather
- Do not use the machine if it is raining or misting at all, as the electric components may be damaged

[Reserve Courts & Sign up on Salix](#)

Nate Griffin, USPTA

Director of Racquet Sports

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Mihaela Murariu

Tennis Pro Shop Manager

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